



## QA Manager

At ZeroLight we live by four key values – Innovation, Collaboration, Quality and Market Focus. The QA Manager will take responsibility for the implementation of one of these values, both setting and driving the quality agenda across the company and its products.

This is senior role which will oversee the software testing function across multiple client and internal projects, not only ensuring consistently high levels of provision and functionality but also continual brand uniformity.

We work on a wide variety of exciting and award winning projects at ZeroLight (which can be viewed [here](#)), so a passion for new technology and the expertise to match is essential to this role. We strive to ensure that our customers receive the very best experience possible and the QA Manager will be at the forefront of this vision.

The successful candidate will join the team at our state of the art studio, [Live Works](#), on Newcastle Quayside. For more information on the ZeroLight culture please visit our [Life at ZeroLight](#) page.

### The Role

- Establishing and delivering the strategic quality agenda for ZeroLight and its customers.
- Leadership of a Software Testing Team assigned to multiple projects often with differing and challenging testing requirements.
- Stakeholder engagement at a senior level across all client and internal projects, able to feed in to senior team on progress of each project from inception to completion.
- Conducting retrospectives with the Testing and Project Management teams in order to make suitable recommendations for improvements to current processes.
- Acting as a central conduit for knowledge sharing across projects to ensure consistency of delivery to all customers and maximising opportunities for cross-productisation.
- Building and motivating a strong team of QA Talent.
- Ensuring brand awareness across Testing and other Dev Teams.
- Liaising with key clients and partners which will include regular travel opportunities.

### The Person

- An experienced manager, preferably running multiple full cycle projects and leading a team of testers.
- Demonstrable technical expertise in testing particularly on web based products across multiple platforms.
- Confident communicator who is able to present project progress at regular senior team meetings and liaise effectively across multi-disciplinary teams to ensure a consistent approach to all products.
- Able to set the quality schedule including the creation of test plans and developing a program of regular review to ensure compliance at all levels.
- Strategic mindset with a strong understanding of commercial objectives across the company.
- Passionate advocate for high standards of quality across every level of customer experience.

To apply for this position please send your CV and Cover Letter to [careers@zerolight.com](mailto:careers@zerolight.com)

